

Financial Assistance Program Information

Advanced Urology and Advanced Gynecology are considerate of the hardships our patients can experience. It is our goal to work with our patients to find ways to make medical care at Advanced more affordable. If you are having trouble paying for all or some of your healthcare services rendered by Advanced, please see the options listed below or contact the Billing Office at 470-579-5600 (Option #2).

Financial Assistance Options Available

- **Payment Plans:** Advanced offers no interest payment plans. 50% down payment required upfront. Payment plans can be set up through the Online Bill Pay resource through our website or you can call our Billing Office at 470-579-5600 (Option #2).
- **Care Credit:** A financing option (no interest for 18-24 months) accepted by Advanced for services rendered. Patients are responsible for contacting and establishing an account with Care Credit.
- **Medicaid:** Patients that qualify for Medicaid coverage can apply with their local county DHS office.

Financial Assistance Program

The Financial Assistance program is offered to qualifying patients that meet the program's eligibility criteria and are unable to pay for their care through the other financial options available (listed above). The procedure includes an application process, in which the patient or the patient's guarantor is required to supply personal, financial, and other documentation necessary to make a determination of financial need.

Eligibility for the Financial Assistance Program is determined based on an individual's gross household income at or below 225% of the Federal Poverty Level Guidelines and other criteria set forth under the Advanced Financial Assistance Policy. When determining a patient's eligibility, Advanced does not take into account race, gender, age, sexual orientation, religious affiliation, or immigrant status.

Federal Poverty Level Guidelines can be found online at:

<https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

How to Apply for the Financial Assistance Program

Packet including instructions and the application can be obtained through any of these sources:

- Application Link on website.
- Email: FinancialHardship@advancedurology.com
- In-person: provided by the Financial Counselor or Site Manager at any of our locations.

All applicants must provide proof of household income (*for all household members*) by including the documentation listed in the Financial Assistance Program application packet. In order to process a financial assistance application through to completion (i.e., rendering a determination), the application and all associated documents must be completed and submitted in their entirety.