



Call-24 Bank-by-Phone

Call (800) 551-3001

Select your language (English, press 1; Spanish, press 2)

Please note, if this is your first time calling our new system, you will need to change your PIN

Quick Check – press 1 (Option for balance inquiry only)

Enter your member number followed by the # sign

Enter your PIN followed by the # sign

Option on the following will be heard based upon on your established account types

Account Information, press 2

Enter your member number followed by the # sign

Enter your PIN followed by the # sign

Menu Options:

- Balance Inquiries
- History Inquiries
- Tax and IRA information

Transaction Activity, press 3

Enter your member number followed by the # sign

Enter your PIN followed by the # sign

Menu Options:

- Transfers
- Loan Payments
- Withdrawal by Check
- Cross Account Transfers (if applicable)
- Loan Advances
- Credit Card Payments

Member Services, press 4

Menu Options:

- Check Reorder
- Change PIN