



Log On

Logon ID/User ID (If Logon ID is less than 6 characters please add 0s in front of it to make it 6):

Security Code / Password:

[Log On](#)

First time user?

[Enroll in online banking](#)

Forgot security code / password?

[Reset security code / password](#)

[Contact Us](#)

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Healthcare Employees Federal Credit Union
Copyright © 2025 | All Rights Reserved
Routing Number: 231288811
NMLS Number: 422958


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Select the link for “Enroll in Online Banking”



Enroll in Online Banking

Please verify before continuing with enrollment.

I'm not a robot  reCAPTCHA
Privacy - Terms

Continue

Cancel

[Contact Us](#)

[Home](#)

[About Us](#)

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Click "I'm not a robot" and select continue



Enroll in Online Banking

Please verify before continuing with enrollment.

I'm not a robot 
reCAPTCHA
Privacy - Terms

[Continue](#) [Cancel](#)





Enroll in Online Banking

Enter your Member Number and PIN to enroll in Virtual Branch Next. The PIN is the last four (4) digits of your SSN. If you have accessed Audio Response (Telephone Banking) and have changed your Audio PIN, please use your updated PIN instead of the last 4 of SSN.

Member ID:

PIN:

Social Security Number:

Address Number:



Enter your member number, PIN, Social Security Number, and the Number for your address, click "Next"

Enroll in Online Banking

Now it's time to create your online banking logon credentials.

Logon ID/User ID: 

Security Code / Password: 

Confirm Security Code / Password:

Enroll

Cancel

Logon ID/User ID can be between 6 and 50 characters in length. Letters and numbers are allowed as well as these special characters: `_-.!@$*()=+{}|`. Spaces are not allowed in a logon id/user id.

Select a user ID and password:

Security Code / Password must be between 9 and 16 characters long, contain upper and lower case letters and at least one number. In addition, it must contain at least one of these special characters: `!@#%&*^` and cannot contain Logon ID. Do not select a Security Code / Password you have used in the past. The Security Code / Password is case sensitive.

Enroll in Online Banking

✔ You have successfully enrolled. You may log on using your new Logon ID/User ID and Security Code / Password.

Click [here](#) to log on.

Log On

Logon ID/User ID:

Security Code / Password:

Log On

First time user?

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Forgot security code / password?

[Reset security code / password](#)

Log into online banking with your new user ID and password

Select Security Questions

Select and answer the following questions that are easy for you to remember and hard for others to guess. Answers can be from 4 to 32 characters long and can use numbers, letters and special characters.

Question 1:

Answer:

Question 2:

Answer:

Question 3:

Answer:

Continue

Cancel

Now, select three security questions and enter the answer. Please note, you will need to know this information for logging into online banking and for resetting a password

Accept Terms and Conditions

 [Print Terms And](#)

AGREEMENT AND DISCLOSURE STATEMENT

Healthcare Employees Federal Credit Union

This Agreement establishes the rules that cover your electronic access to your account(s) at Healthcare Employees Federal Credit Union (HEFCU) ("Credit Union") through Virtual Branch. You will be bound by this Agreement when you enroll in Virtual Branch. You also accept all the terms and conditions of this Agreement by using the Virtual Branch. Please read it carefully and retain for your records.

This Agreement is also subject to applicable federal laws and the laws of the State of New Jersey (except to the extent the Agreement can and does vary from such rules or laws). If any provisions of this Agreement are found unenforceable or invalid, all remaining provisions will continue in full force and effect. The headings in the Agreement are for convenience or reference only and will not govern the interpretation of the provisions. Any waiver (express or implied) by either party or any default or breach of this Agreement must be in writing and shall not constitute a waiver of any other or subsequent default or breach. You may not assign this Agreement. This Agreement is binding upon you, your heirs and assigns, and the Credit Union's successors and assigns. Certain of the obligations of the parties pursuant to this Agreement that by their nature would continue beyond the termination, cancellation, or expiration of this Agreement shall survive termination, cancellation, or expiration of this Agreement. This Agreement, together with the Membership and Account Agreements, constitutes the entire agreement between you and the Credit Union with respect to the subject matter hereof and there is no understanding or agreements relative hereto which are not fully expressed herein.

The words "you", "your", and "yours" refer to the HEFCU member(s) jointly and severally. The words "we", "us", "our", and "ours" refer to the HEFCU.

I have read and accept the terms and conditions.

[Continue](#)

[Cancel](#)

Add Profile Information

This profile information is used for security alerts and identity verification.

Email Address:

Confirm Email Address:

Mobile Phone:

Ensure you enter a valid email and mobile phone number. These will be used for security purposes