

KOSI BITS & BYTES

Insider Tips To Make Your Business Run Faster, Easier And More Profitably

May Is the Month to Eliminate Hidden IT Risks

May is an ideal time to uncover the technology issues that quietly slow teams down and increase risk without obvious warning signs. Outdated systems, missed updates, and security gaps often go unnoticed until they cause downtime or data exposure.

Our Managed Advantage IT Services are designed to bring clarity and control back to your technology environment. With proactive monitoring, automated maintenance, and layered cybersecurity protection, we help prevent small issues from turning into costly disruptions.

Don't let summer productivity get derailed by preventable technology problems. Act now to strengthen performance, reduce risk, and keep your team moving without interruption.

Ready to simplify and secure your IT and get ahead of problems before they slow you down?
Scan the QR code OR Call us at 419-522-4001



This monthly publication is provided courtesy of Jen Evans
CEO & Owner of
King Office Service, Inc.



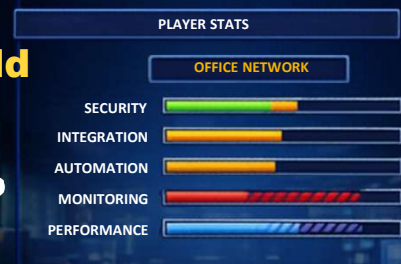
OUR MISSION:

We leverage technology to provide simple and secure solutions to enhance profitability and productivity in our clients' organizations.

KOSI - Your Trusted Local Partner for Over 45 Years!

Your Kid's Gaming Rig Could Survive a Cyberattack.

CAN YOUR OFFICE?



Remember blowing into Nintendo cartridges to make them work? That was our version of IT support—blow harder, smack the console, and hope. Today's gaming setups are finely tuned machines with fast hardware, strong Wi-Fi, constant monitoring, and built-in security. Everything stays updated because performance matters.

Now compare that to the average office: a workstation from 2019 that takes four minutes to boot, a printer that jams every Tuesday, shared folders called "New New Final FINAL," software that doesn't talk to each other, spotty conference-room Wi-Fi, and a "Restart to update" message postponed for weeks.

Gamers optimize. Businesses tolerate. And that gap is far more expensive than most people realize.

Why Gamers Win This Comparison

It's not about budget. A solid gaming PC costs about the same as a business workstation. Business internet is often faster than residential. The tools to monitor and secure a network are readily available.

The difference is attention. Gamers update everything immediately. Operating systems, drivers, patches, firmware. Outdated software means lag, and lag means losing. In an office, every postponed update represents a known vulnerability with a fix that hasn't been installed.

Gamers back up obsessively. Lose a 200-hour save once and you never forget. Many businesses, however, don't regularly verify that backups are working. When a gamer loses data, it's frustrating. When a business loses data, it's client records, financial history, or the ability to operate.

Gamers also monitor performance in real time—CPU temperature, network speed, system load. They catch small dips before they become crashes. Most businesses discover issues when someone says, "The internet feels slow today." That's not monitoring. That's reacting.

No one designs a messy office network on purpose. Technology grows incrementally: a tool added here, a platform there, security layered on later. Each choice makes sense in the moment. Over time, technology stops being designed and starts being accumulated. Accumulation creates friction.

The most expensive problems rarely show up as dramatic outages. They appear as five-minute delays, slow logins, lost files, repeated restarts, and constant workarounds. Individually they seem minor. Collectively, they quietly drain productivity.

In gaming, lag is unacceptable. In business, lag becomes normal.

The Better Question

When asked about their technology, most business owners say, "It works fine." But working "fine" and working efficiently aren't the same.

Are your tools integrated—or just coexisting? Are systems streamlined, or stacked? Does technology support your processes, or do people work around it? And is anyone watching your network before something breaks?

Hardware will always change. Real productivity comes from intentional design—integration, automation, and security.

That Doesn't Happen By Accident.

PARTNER SPOTLIGHT



PRO
INSURANCE
PARTNERS

Leverage Strong IT Security To Secure Better Cyber Insurance

Cyber insurers are rewarding businesses with strong IT security—often with broader coverage and lower premiums. At the same time, AI-driven scams and social engineering attacks are becoming more frequent and harder to detect, making strong insurance coverage more important than ever.

Security controls that matter to insurance companies:

- Multi-factor authentication (MFA)
- Endpoint detection & response (EDR)
- Tested backup & recovery

Pro Insurance Partners specializes in cyber insurance and works across multiple carriers to help clients turn strong IT environments into better cyber insurance outcomes.

Interested in learning more or a second look at your existing coverage?

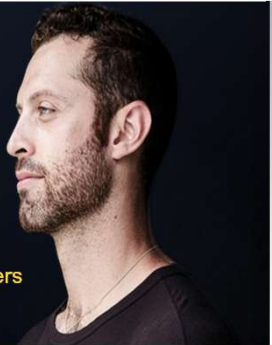
Email: Info@ProInsPartners.com or call: 614-653-6392 to get started.

Mention KOSI for a prioritized review.

UNLOCK YOUR INNER STRENGTH

with Jesse Israel

Renowned Keynote Speaker and Leadership Coach to Elite Performers



Sometimes, it takes quiet moments to relearn how to be bold and take up space.

That’s how it unfolded for Jesse Israel, founder of The Big Quiet movement and a keynote speaker at Gartner’s IAM Summit. At 14, he was the outspoken ringleader of his class, but pressure and threats of expulsion pushed him to shrink himself. By college, the once - confident leader was terrified of public speaking and commanding a room.

Israel realized he wasn’t living as his full self. “Maybe some of you can relate to the feeling of knowing you’ve got more power inside you,” he said. He believes everyone has deep potential, but most people tap only a fraction of it. The teams and organizations that truly thrive aren’t the loudest—they’ve learned how to be quiet.

Israel calls this *The Power of Quiet*. Noise—external, mental, and physical—blocks access to our potential. To cut through it, he outlined a simple three-step process.

Step 1: Make space

Quiet moments amid chaos provide an edge few people claim.

Step 2: Choose Connection

When mental noise grows, isolation follows. Courage means stepping back toward people and purpose.

Step 3: Share Your Genius

Embracing strengths—even uncomfortable ones—unlocks momentum. When leaders align work with individual genius, teams become unstoppable.

“You don’t have to change who you are,” Israel said. “You simply have to claim who you’ve always been.”

What Every Small-Business Owner Must Know About Protecting and Preserving Their Company’s Critical Data and Computer Systems

PROTECT YOUR NETWORK

“What Every Business Owner Must Know About Protecting and Preserving Their Network”



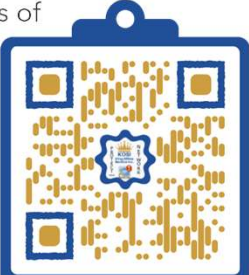
Don't Trust Your Company's Critical Data and Operations To Just Anyone!

This report breaks down, in clear and nontechnical language, the most common *and costly* network mistakes made by small businesses today. These oversights quietly drain productivity, increase downtime, and lead to thousands of dollars in avoidable repair and recovery costs. By the end of the report, you’ll have a proven, practical approach to reducing risk, eliminating inefficiencies, and protecting your business from unnecessary financial loss.

Download Your FREE copy today at:

www.kingoffice.com/protect

OR: SCAN THE QR CODE:



SCAN HERE

CARTOON OF THE MONTH



“Great education. Now let’s talk about your 15 years of experience.”

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THREE BUSINESS SCAMS

Your Team Might Fall For This Week

Most cyber incidents don't start with alarms, outages, or obvious red flags. They begin with routine business activity: a text about a small charge, a notification that a file was shared, or an email that appears to come from a trusted contact requesting a simple update.

Modern scams are designed to look operational, not suspicious. They rely on timing, context, and the assumption that normal equals safe. For leadership, the issue isn't whether employees are cautious—it's whether guardrails exist when people are moving fast.

Scenario #1:

A message claims a small unpaid balance and urges immediate payment. The amount feels insignificant, the service sounds legitimate, and clicking seems efficient. In reality, the link often leads to a payment page designed to capture financial or personal information.

Leadership takeaway:

Legitimate agencies don't demand payment by text. Enforce a simple rule—no payments through links. Verification should happen only through official websites or apps.

Scenario #2:

An employee receives a file-share notification from a familiar platform. Branding looks correct. The format matches expectations.

They click, log in, and move on—unaware the login page may be harvesting credentials and opening access to cloud systems.

Leadership takeaway:

Unexpected file shares should be verified by logging into the platform directly. Limiting external sharing and enabling login alerts reduces exposure.

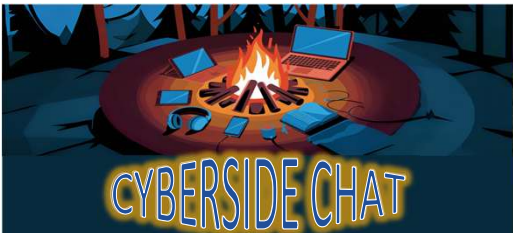
Scenario #3:

Phishing messages are no longer sloppy. They're well-written, professional, and aligned with real vendors or internal roles—often requesting payment changes or credential confirmation. Because they mirror real business communication, urgency overrides caution.

Leadership takeaway: Any request involving money, credentials, or sensitive data must be confirmed through a second channel. Urgency itself should be treated as a risk signal.

What This Comes Down To

Security failures are rarely about careless employees. They result from systems that assume people will slow down under pressure. If one rushed click can disrupt operations, the solution isn't better instincts—it's leadership-driven frameworks that make the safe decision the easy one, every time.



SHINY NEW GADGET OF THE MONTH

Dell UltraSharp 52" 6K USB-C Display

Named a standout in Windows Central's Best of CES 2026, this 52" 6K display is built for users who live in multiple windows.

Run dashboards, remote sessions, ticket queues and documentation side by side without constant tab switching. A single USB-C cable delivers power, video and data, keeping your desk clean. If you're building a true command center, this is the screen that anchors it.



QUICK TECH TIP

Turn On Login Alerts to Catch Breaches Early

Most business accounts today are protected by passwords alone—and that's a gamble. If credentials are stolen through phishing or reused passwords, attackers rarely trigger alarms. They just log in quietly and explore.

Login alerts add a critical layer of visibility. With alerts enabled, users and admins are notified when accounts are accessed from new locations, devices, or unusual times. This allows teams to react immediately—reset passwords, revoke sessions, and prevent deeper damage.

Enabling login alerts across Microsoft 365, email platforms, and key business apps can mean the difference between a blocked attempt and a full-scale incident. It's a fast win that improves security without slowing anyone down.

Small setting. Big protection..





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Mansfield, Ohio 44902

Keeping Technology Secure & Simple

PRST STD
US POSTAGE
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Unlock Your Inner Strength With
Jesse Israel
Renowned Keynote Speaker and
Leadership Coach to Elite Performers

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THREE BUSINESS SCAMS
Your Team Might Fall For This Week

Who Wants To Win A \$25 Gift Card?

TRIVIA



In May 1991, a scientist at CERN set up
the first-ever server to run HTML and
HTTP, an event many historians consider
the true birth of the World Wide Web.

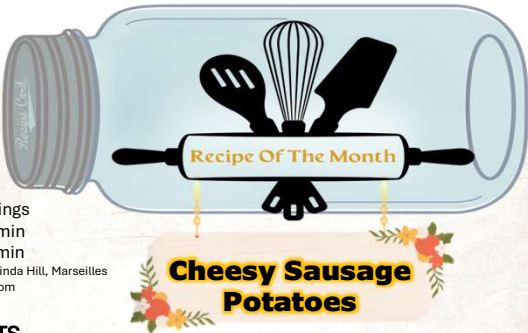
- A. Vint Cerf
- B. Ada Lovelace
- C. Tim Berners-Lee
- D. Bill Gates

Last month’s Trivia:
Q : What is the BEST way to identify a phishing email?
A : The sender asks for personal info or urgent action.

You can be a Grand Prize Winner of this month’s Trivia Challenge Quiz! Just be the first person to correctly answer this month’s trivia question (no cheating!) and receive a \$25 gift card.

Ready? Call us right now at 419-522-4001 or send an email to katies@kingoffice.com with your answer!

If you would like to share our Newsletters and want extra copies in your office,
we would be happy to provide them.
Email katies@kingoffice.com and we will take care of your request.



Makes: 10 servings
Prep Time: 25 min
Total Time: 30 min
Recipe Created By: Linda Hill, Marseilles
www.tasteofhome.com

Cheesy Sausage
Potatoes

INGREDIENTS

- ❖ 3 pounds potatoes, peeled
and cut into 1/4-inch slices
- ❖ 1/4 C butter, melted
- ❖ 1 pound bulk pork sausage
- ❖ 2 C shredded cheddar
cheese
- ❖ 1 medium onion, chopped

INSTRUCTIONS

- Step 1:** Place potatoes in a large saucepan and cover with water. Bring to a boil. Reduce the heat. Simmer, uncovered, until tender, 8-10 minutes. Meanwhile, crumble sausage into a large skillet; add onion. Cook over medium heat until meat is no longer pink; drain if necessary.
- Step 2:** Drain potatoes; arrange in an ungreased 13x9-in. baking dish. Drizzle with melted butter. Add the sausage mixture and stir gently. Sprinkle with cheddar cheese.
- Step 3:** Bake, uncovered, at 350° until cheese is melted, 5-7 minutes.