

How to report a payment protection claim

Should the unexpected happen and you need to file a credit insurance or debt protection claim, Securian Financial is here for you. Our claims process is simple and streamlined so you can quickly file a claim and focus on what matters most.

When you need to file a claim, filing it online is preferred and faster than submitting paper forms. Please continue making loan payments until a claim decision is communicated to you.

File your claim online with My Coverage

- Visit mycoverage.securian.com.
- Create a secure account with a username and password.
- Select the type of claim you're reporting. Contact your financial institution if you need to confirm coverage.
- Answer questions about your claim.
- Once the claim is received, it will be reviewed, and you will be notified of a decision.
- After your claim is submitted, you can log in anytime at mycoverage.securian.com to check on claim status and receive information on payment details.
- Please continue making loan payments until a claim decision is communicated to you.



Please have this information ready about the covered person:

- Full name
- Date of birth
- Address
- Date of event
- Cause of event



Questions?

Contact us at
1-800-328-9442
Monday through Friday
7 a.m. to 6 p.m. CT

Securian Financial is the marketing name for Securian Financial Group, Inc., and its subsidiaries.

Securian Financial Group, Inc.
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