

Text Scam Alert

Have you recently received an unexpected call from someone claiming to be Coosa Valley Credit Union, or a text from a phone number that appears to be ours? We have received reports recently of calls and texts coming to our members from our phone number, which are not texts/calls from us. Our number is being spoofed, and these texts and calls are phishing, an attempt by scam artists at stealing your information. The texts usually say your debit card has been blocked, and instruct you to either click a link or provide your debit card number to the caller in order to unblock it.

Coosa Valley Credit Union will never solicit your debit card number or PIN information via email, phone call, text messages or social media. When in doubt about a call or text, just hang up or ignore it! Call the credit union at the phone number you have for us, or the one listed on our website or the back of your debit card.

Learn more about phishing, or imposter, scams from the FTC here:

<https://www.consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams>