### Provider # 0005095

Course # 9626698

Certified for 2 CEUs in Human Resources or ELE

Instructor: Michael G. Zawaki

## Upon completion Managers will:

- Gain an understanding of the recent growth and innovation in technology social media and the Internet
- Be able to name and define different types of Social Media.
- Recognize why people are using Social Media to communicate.
- Know the advantages, disadvantages & risks when using Social Media for their business
- Understand the significance of Cloud Computing.
- Be able to define the two different types of Mobile Applications (Apps).
- Gain an understanding of QR Codes and the role they play in technology.
- Recognize the importance of maintaining security to protect personal information and data.

# "Techno Survival"



### Overview

Techno Survival was designed for all Community Association Managers and Board Members wanting to enhance their knowledge of technology, using that knowledge to expand their abilities to communicate effectively with others.

#### **General Overview**

- · How technology has evolved
- Types of Social Media
- Why people use Social Media
- Using Social Media for your Business
- What is Cloud computing?
  - a. Why use the Cloud?
  - b. Common types of Cloud Storage Programs
  - c. Cloud terminology
- Mobile Applications (Apps)
- What types of hardware are in use today?
- Barcodes versus QR Codes
- Security in the Digital Age
- Website facts to know