

Trouble Shooting Your MIPlus and PSI Registrations (3/13/2024)

Make sure you signed up first on MIPlus and paid for your license:

The academy will submit your completion to LARA but you can register before LARA receives this information from Real Estate One Academy.

Paid MIPlus but no email from PSlexams.com yet:

It may take up to 5 business days to receive the email from PSlexams which will allow you to select a date and time for your exam. Check your spam folder as well.

Still no email:

Maybe you selected a State other than Michigan as your home state and MIPlus is waiting for the Irrevocable Consent to Service of Process form or maybe you checked the violation of the law box and the State is waiting for the explanation form or waiting for your class certificate to be submitted by you.

MIPlus says the time has expired:

Your MIPlus registration expires 12 months after paying for the license. However the class hours are good for 36 months from the date on the certificate of completion. In most cases the class hours are not expired, but the license fee must be paid again.

PSI asking for authorization:

MIPlus notifies PSI. Real estate one academy does not notify PSI. Did you skip step one and not pay the \$88 on the MIPlus site?

PSI is asking for \$79 but I already paid \$66-\$88 on MIPlus:

One fee is for the license and the other is for the exam. If the exam needs to be retaken only \$79 must be paid again.

PSI says they have no record of you:

Do not select "register" because the State of Michigan registered you already after you paid for the license on MIPlus. Instead follow the instructions in the screen shots from MIPlus available under student resources on the academy website. MIPlus has updated their site so the screen shots from them do not match exactly. We will update this link on our website when LARA updates theirs.

Still no record of you:

Maybe a different name or email was used in MIPlus than was used for PSI.

Received only one candidate number for two candidates:

Each candidate must have a unique email address.

Using Link from PSI but won't let you complete the sign up:

Make sure you are using **Chrome** as your browser & using a computer rather than a phone helps.

FYI if you have other State licenses sometimes MIPlus does not link them together correctly.