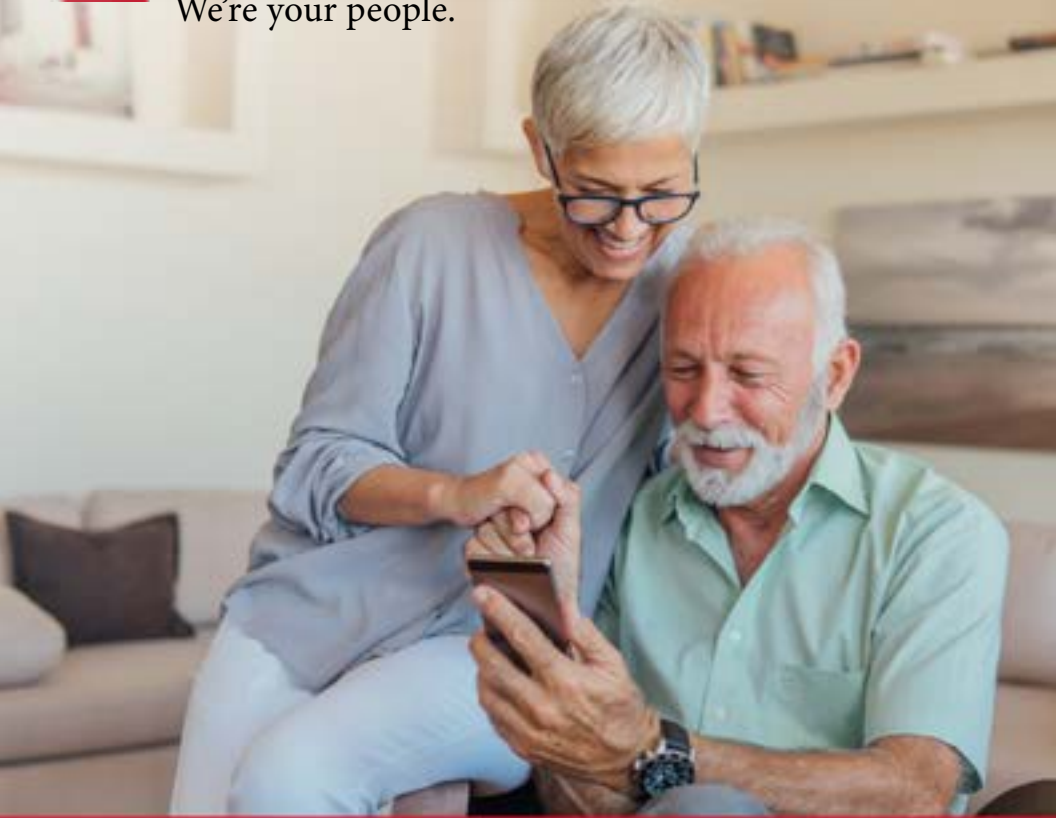




RED RIVER BANK

We're your people.



Personal Touch 24

Convenient 24-Hour Telephone Banking

Manage your accounts anytime, anywhere with Red River Bank's Personal Touch 24 telephone banking system.

- Check balances
- Review deposits and withdrawals
- Transfer funds
- Verify Merchant transactions
- Access loan information
- Available 24/7

Telephone Banking Features

Access your account information anytime using our automated telephone banking system.

From Main Menu:

DIAL *

Report Lost or Stolen Cards

DIAL 1

**Account Information
and Transfer Funds**

- Checking / Money Market Accounts
- Savings Accounts
- Loans or Credit Cards
- Certificate of Deposit or IRA

DIAL 2

Merchant Verification

- Enter routing number
- Enter account number

DIAL 9

Repeat Menu

DIAL 0

Customer Service

First-Time Access

When accessing Personal Touch 24 for the first time, you will be asked to enroll and establish your PIN using your full Social Security number and date of birth.

Personal Touch 24 Telephone Banking Numbers

Alexandria

(318) 561-BANK (2265)

Baton Rouge

(225) 925-BANK (2265)

Covington

(985) 400-2121

Lake Charles

(337) 491-2425

New Orleans

(504) 324-1949

Shreveport

(318) 675-2999

Sulphur

(337) 491-2425

Outside Louisiana

(866) 561-2265

More Ways to Bank with Red River Bank

Download the Red River Bank Mobile App

Bank securely from your smartphone or tablet:

- Mobile check deposit
- Account balances and activity
- Transfer funds
- Pay bills
- Card controls and alerts
- Secure and convenient 24/7 access

Online Banking

Access your accounts anytime at www.redriverbank.net

Online banking features include:

- Account access and history
- Transfers between accounts
- Bill Pay services
- eStatements
- Secure messaging



RED RIVER BANK

June 2026 |

Member Since 1872
FDIC

