

DISCRIMINATION-COMPLAINT INSTRUCTIONS

South Shore Orthopedics, LLC (“SSO”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SSO does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Discrimination is against the law.

SSO provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

SSO provides free language services to people whose primary language is not English, such as Information written in other languages

If you need these services or have a complaint , contact the SSO Compliance Officer.

- Name: David Kobasa, Practice Manager
- Mailing Address: 2 Pond Park Road, Suite 102, Hingham, MA 02043
- Telephone number: 781-337-5555
- Fax: 781-741-6252
- Email: dkobasa@southshoreorthopedics.com

If you believe that SSO has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the SSO Compliance Officer. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the SSO Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-781-337-5555.	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-781-337-5555.
ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-781-337-5555.	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-781-337-5555。
ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-781-337-5555.	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-781-337-5555.
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-781-337-5555 .	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-781-337-5555 رقم
ប្រសិនបើ ៖ ្រើសិនអ-កនិ-យ --្រៃ- ្រ, ្រស-ជំនួយ-ក-- ្រ-យមិនគិត-ល គី-ច-សំ-បំ ្រ-អ-ក។ ជូរ ទូរស័ព្ទ- 1-781-337-5555 ។	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-781-337-5555.
ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-781-337-5555.	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-781-337-5555번으로 전화해 주십시오.
ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-781-337-5555.	UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-781-337-5555.
यान द-: य-द आप -हद बोलते ह - तो आपके िंलए मु त म- भाषा सहायता सेवाएं उपल ध ह। 1-781-337-5555 पर कॉल कर-।	- ુ नः जे तमे-जराती बोवता छे, तो िंन:- ુ भाषा सहाय सेवाओ तमारा माट-उपव ध छ. फोन करो 1-781-337-5555.

South Shore Orthopedics, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

South Shore Orthopedics, LLC cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

South Shore Orthopedics, LLC respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

South Shore Orthopedics, LLC 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

South Shore Orthopedics, LLC konfòm ak lwa sou dwa sivil Federal ki aplikab yo e li pa fè diskriminasyon sou baz ras, koulè, peyi orijin, laj, enfimite oswa sèks.

South Shore Orthopedics, LLC tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

South Shore Orthopedics, LLC соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

بقوانين الحقوق المدنية الفدرالية المعمول بها ولا يميز على أساس العرق أو اللون أو الأصل South Shore Orthopedics, LLC بالتزيم الوطني أو السن أو الإعاقة أو الجنس.

South Shore Orthopedics, LLC អនុវត្ត-មធ្យមសិទ្ធិ-ពលរដ្ឋ-នៃសហព័ន្ធ- ដែលសមរម្យនិងមិន-ន-រ
-tHើttើម្យល-- ន នៃតង្គ-សន្តិសុខ- រ ស- ttវិtwើម-យ ពិ-ព ប្រភេទ។

South Shore Orthopedics, LLC respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

South Shore Orthopedics, LLC è conforme a tutte le leggi federali vigenti in materia di diritti civili e non pone in essere discriminazioni sulla base di razza, colore, origine nazionale, età, disabilità o sesso.

South Shore Orthopedics, LLC 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

Η South Shore Orthopedics, LLC συμμορφώνεται με τους ισχύοντες ομοσπονδιακούς νόμους για τα ατομικά δικαιώματα και δεν προβαίνει σε διακρίσεις με βάση τη φυλή, το χρώμα, την εθνική καταγωγή, την ηλικία, την αναπηρία ή το φύλο.

South Shore Orthopedics, LLC postępuje zgodnie z obowiązującymi federalnymi prawami obywatelskimi i nie dopuszcza się dyskryminacji ze względu na rasę, kolor skóry, pochodzenie, wiek, niepełnosprawność bądź płeć.

South Shore Orthopedics, LLC लागूहोने योग्य संचयी नागरिक अधिकार कानून का पालन करता है और जात, रंग, रा-ीय मूल, आयु, िवकलांगता, या -लग के आधार पर भेदभाव नह- करता है।

South Shore Orthopedics, LLC લા-ુપડતા સમવાયી નાગ-રક િઅધકાર કાયદા સાથે-સંગત ુછેઅને-િંત, રંગ, રા-ય-ળ, -મર, અશ તતા અથવા -લ-ગના આધાર-ભેદભાવ રાખવામા ં આવતો નથી.

