telhio
Credit Union

2025
Annual Report

Financial stewardship.
Community impact.

TELHIO CREDIT UNION

Local roots
Lasting purpose

1934

Telhio Credit Union has been a strong and stable financial institution in central Ohio since 1934. We are a not-for-profit, full-service financial institution cooperative, meaning our members are owners and can expect to receive high-quality financial services to meet all of their needs.

Telhio began as a credit union for Columbus Telephone Company employees. The expanded vision of our board of directors and management staff took our credit union beyond just that select group. We now serve all who live, work, worship and attend school in Central and Southwest Ohio, as well as Select Employer Groups (SEGs) across a variety of industries.

MISSION

To be the heart of our community's financial well-being - a trusted partner in growth and prosperity.

Vision

To be a socially responsible regional financial cooperative providing equitable solutions and services to all.

Core Values

- Caring
- Commitment
- Integrity

Progress with purpose

As I look back on 2025, one word comes to mind: gratitude.

I'm grateful for the trust our members place in us every day, for the dedication of our employees, and for the partnerships that help us make a difference in the communities we serve. Because of that trust and commitment, 2025 was another year of meaningful progress and thoughtful innovation for Telhio.

Since 1934, Telhio has been built on people helping people. While the financial industry continues to evolve, that purpose remains at the center of everything we do. This year, we continued investing in new ways to serve our members, expand access to financial solutions, and create a better overall experience for the individuals, families and communities who count on us.

One of the things I'm most proud of is our continued focus on helping members achieve financial well-being at every stage of life. Whether that's through everyday banking, homeownership opportunities, financial guidance, or Telhio wealth management services, we're committed to meeting people where they are and helping them reach their financial goals. Programs like Greenlight and Silvur have allowed us to offer additional tools and resources tailored to the unique needs of younger and older members, ensuring we're delivering value across generations.

We also remained committed to creating opportunities for those who need them most. Through initiatives like Ohio Homebuyer Plus and our work as a certified Community Development Financial Institution (CDFI), we're helping expand access to affordable financial services, homeownership, and economic opportunity throughout our communities. This work reflects who we are and why we exist.

Behind the scenes, we continued investing in the future of Telhio. We made progress on key strategic initiatives, strengthened our operations, and enhanced the technology and capabilities that allow us to better serve our members today while preparing for tomorrow. These investments are important because they help ensure Telhio remains a strong, reliable financial partner for generations to come.

None of this happens without people. It takes talented employees who care deeply about our mission, community partners who share our commitment to service, and members who choose Telhio as their trusted financial institution. To all of you, thank you. Your confidence in us inspires us to keep getting better every day. As we look ahead to 2026, I'm excited about what's next. We'll continue strengthening relationships, expanding opportunities, and finding new ways to make a positive impact in the lives of our members and communities.

Thank you for being part of the Telhio family.

Derrick Bailey
President & CEO

> **"Together, we're building a brighter financial future for our members and our communities."**

Stewardship that keeps members first

Irene Smith

As we reflect on 2025, I am pleased to share the progress Telhio Credit Union has made in advancing our mission and serving our members with purpose. On behalf of the Board of Directors, I am proud of the organization's continued commitment to empowering members and strengthening the communities we serve.

Throughout the year, Telhio continued to invest in financial wellness, improve the member experience, and support initiatives that help individuals and families build stronger financial futures.

Our commitment to community impact remained evident through meaningful partnerships, outreach efforts, and programs designed to expand financial inclusion and create opportunity.

As a Board, we recognize that strong governance is essential to Telhio's long-term success. We remain focused on transparency, accountability, and responsible stewardship, while ensuring the best interests of our members guide every decision.

Looking ahead to 2026, we are confident in Telhio's path forward. With the continued trust of our members, the leadership of our management team, and the dedication of our employees, Telhio is well-positioned to grow, innovate, and deepen our impact.

Thank you for your membership, your trust, and your confidence in Telhio Credit Union.

TOGETHER, WE ARE CREATING STRONGER FINANCIAL FUTURES.

2026 Telhio Board of Directors

Andy Marfurt

Chinita Montgomery

Doug McDowell

Henry Chang

Ken Crockett

Larry Jackson

Linda Kennedy

Mark Wilkerson

Renee Rainey

Rob McNicol

Members in progress

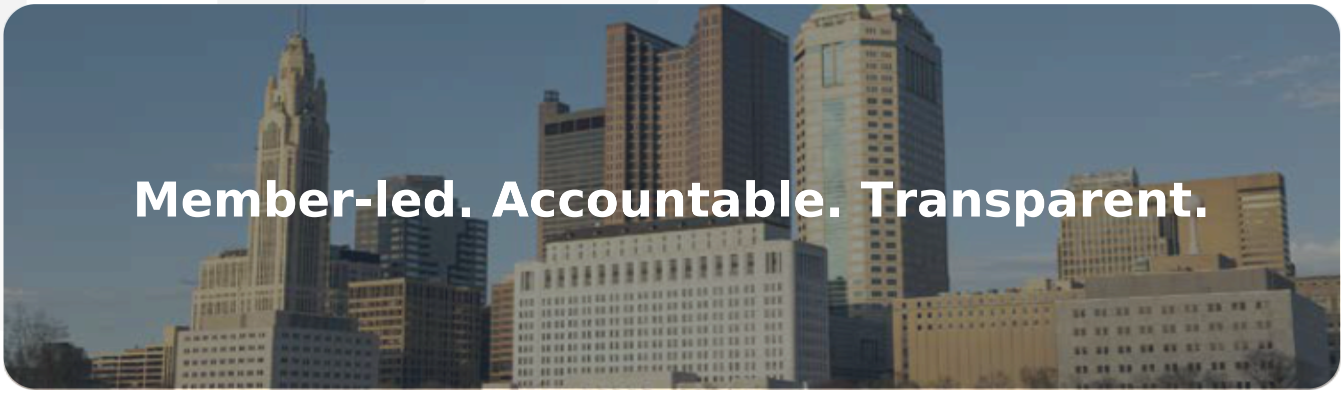
"Telhio took the time to listen and understand our vision. Our businesses would not exist without the help of Telhio."

Tara Mullins-Cosme & Joel Cosme - Community Grounds

It's not just a transaction; it's a friendly and familiar face. Telhio is a friend and fellow community member.

Connor Smallwood - Smallwood Eye Associates LLC

Nominating Committee Report



Nominating Committee Report

Nominating Committee Report

This year's nominating committee recommended three candidates to fill the open positions for the 2026 Board of Directors. This year's election was uncontested so the following individuals were elected by affirmation:

Henry Chang, Andy Marfurt and Renee Rainey.

For this year's election, there were **62,385** eligible voting members; **732** proxy votes were cast by Telhio's membership and certified by E Space Communications.

Treasurer's Report

$1.350B

TOTAL ASSETS AS OF DECEMBER 31, 2025

9.59%

NET WORTH RATIO

FINANCIAL OVERVIEW

As of December 31, 2025, Telhio Credit Union and its subsidiary reported total assets of $1.350 billion, compared with approximately $1.426 billion in 2024. Key asset components include cash and cash equivalents, interest-bearing deposits, investment securities, loans to members, and property and equipment.

INCOME & EXPENSES

Total interest income reached $68.7 million, primarily from loans receivable and investment income. Interest expenses totaled $23.5 million, resulting in net interest income of $45.1 million. After a $5.8 million provision for credit losses, net interest income stood at $39.4 million.

Non-interest income, including service charges, interchange and servicing fees, totaled $16.6 million. Non-interest expenses, including compensation, operations and marketing, amounted to $54 million.

OPERATIONAL HIGHLIGHTS

In 2025, Telhio focused on enhancing member services, expanding the loan portfolio and investing in technology to improve efficiency. Despite economic headwinds, the credit union maintained strong liquidity and capital adequacy, with a net worth ratio of 9.59%, exceeding the NCUA's well-capitalized threshold.

OUTLOOK

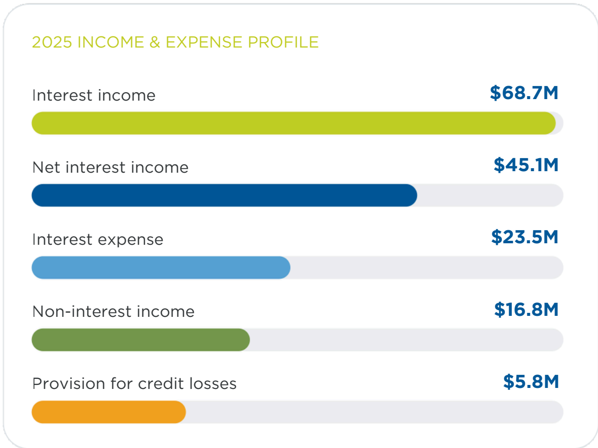
Telhio remains financially sound and committed to its members. The organization will continue building on its strengths while addressing challenges to support long-term stability and growth.

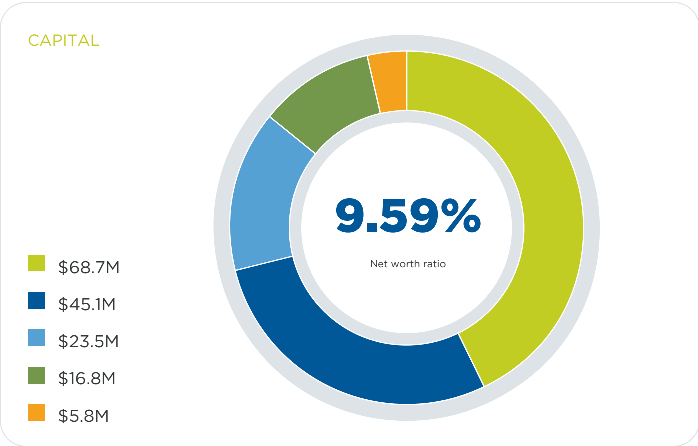
Balance Sheet

Assets	2025	2024
Cash & Equivalents	88,813,246	140,638,866
Investments	80,665,067	87,063,158
Loans Net of Allowance	1,071,572,798	1,088,467,641
Property & Equipment Net	28,238,855	31,338,678
Other Assets	12,280,407	13,784,686
Total Assets	1,350,485,339	1,426,316,900
Liabilities & Capital		
Shares & Certificates	1,149,407,199	1,183,838,728
Borrowings & Other Liabilities	75,086,915	121,556,486
Total Equity	125,991,225	120,921,686
Total Liabilities & Equity	1,350,485,339	1,426,316,900

Income Statement

METRIC	2025	2024
Interest Income	68,651,975	66,631,603
Interest Expense	23,522,835	27,327,847
Provision for Loan Loss	5,762,529	4,655,679
Net Interest After Provision	39,366,611	34,648,077
Non-Interest Income	16,814,105	18,180,397
Operating Expenses	54,195,579	54,020,566
Net Income	1,985,137	(1,192,092)
Accumulated Other Comprehensive Income/(Loss)	3,803,927	6,888,329





People Helping People

COMMUNITY PARTNERSHIP

Telhio was right there with us the whole time. They never questioned what we were doing or where we were going.

Preston Vance - Vance Transportation Services

People Helping People

A dream built on trust

After years of working in the disability services field, Celena, owner of The Lodge Activity Center, was inspired to create a space centered on compassion, support, and opportunity for individuals with disabilities. When it came time to turn that vision into reality, she turned to a trusted financial partner she had relied on for nearly 30 years: Telhio.

From business checking and credit services to loan programs and financial guidance, Telhio has supported The Lodge Activity Center through every stage of growth. Celena credits the credit union's personalized approach and genuine commitment to understanding her goals as key factors in the organization's success.

Today, The Lodge Activity Center continues to expand its impact through skill-building programs, community partnerships, and new opportunities for the individuals it serves. Looking ahead, Celena hopes to grow The Lodge into a model for compassionate, person-centered care while continuing to make a meaningful difference in the community.

CELENA'S STORY

Telhio has been a constant in my life for almost 30 years, both personally and professionally. They've helped me make my dream a reality, and I couldn't imagine partnering with anyone else.

Celena
Owner,The Lodge Activity Center

Small Business Administration Award

Designated a Top Ten 7a Lender, ranking second overall among nearly 100 lenders in the Columbus District by the U.S. Small Business Administration.

IN 2025

TOTAL SBA FUNDED

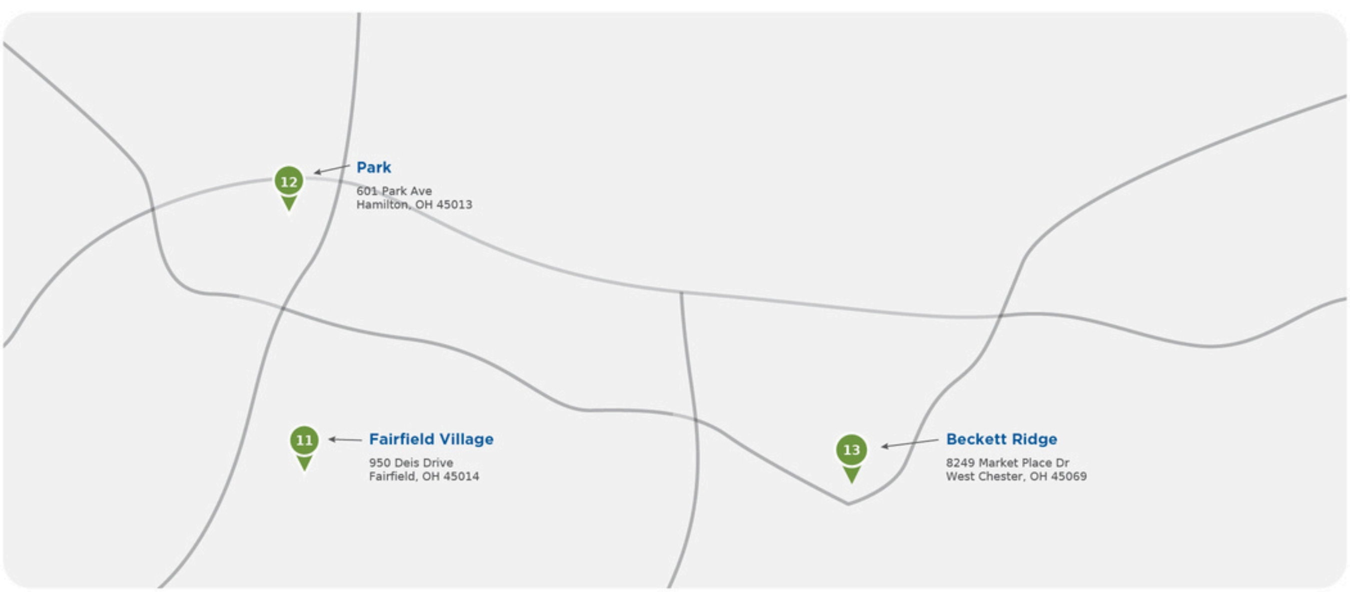
$10.9M

JOBS SUPPORTED

JOBS CREATED **196**

JOBS RETAINED **456**

Close to home across Ohio



Branch directory

1 **Berwick**
2295 E Livingston Ave
Columbus, OH 43209

2 **Blacklick**
8010 E Broad St
Reynoldsburg, OH 43068

3 **DSCC**
3990 E Broad St
Whitehall, OH 43213

4 **Gahanna**
5380 Hamilton Rd
Columbus, OH 43230

5 **Grandview**
1672 W 5th Ave
Columbus, OH 43212

6 **Grove City**
4236 Buckeye Parkway
Grove City, OH 43123

7 **Northland**
1795 Morse Rd
Columbus, OH 43229

8 **Polaris**
855 Polaris Parkway
Westerville, OH 43082

9 **Reynoldsburg**
6623 E Main St
Reynoldsburg, OH 43068

10 **Worthington**
6851 N High St
Worthington, OH 43085

11 **Fairfield Village**
950 Deis Drive
Fairfield, OH 45014

12 **Park**
601 Park Ave
Hamilton, OH 45013

13 **Beckett Ridge**
8249 Market Place Dr
West Chester, OH 45069

PHONE
614-221-3233

WEBSITE
telhio.org

ROUTING NUMBER
244077323

telhio Credit Union

THANK YOU

Together, we make **more possible.**

For our members. For our neighbors.
For the communities we call home.