



ADA Compliance

Texas Renaissance Festival was founded on the idea for all to come and escape to a world of magic, fantasy, and fun. Today, Texas Renaissance Festival is committed to these founding ideas and strives to be open, accessible, and accommodating to all who wish to enter the Kingdom. Texas Renaissance Festival will do anything to be sure that anyone requiring assistance gets it and will try everything possible to ensure that they are afforded the same experience as everyone else.

Wheelchairs / Mobile Carts

Wheelchairs and motorized individual carts are permitted in the festival. There are also a limited number of motorized carts available for rent at the front gate, on a first come or first served basis.

Service Animals

Trained service animals are permitted to enter the festival grounds. A service animal must be under the control of its handler. Under the ADA, service animals must be harnessed, leashed, or tethered, unless the individual's disability prevents using these devices or these devices interfere with the service animal's safe, effective performance of tasks. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls. Service animals must also be housebroken.

Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.

Service animals may be asked to leave the premises if: (1) the dog is out of control and the handler does not take effective action to control it or (2) the dog is not housebroken. When there is a legitimate reason to ask that a service animal be removed, staff will offer the opportunity to obtain goods or services without the animal's presence.

The Birds of Prey show, due to its nature (free flying birds), has limited seating available for those with service animals. Please arrive at this show 15 minutes prior to scheduled showtimes to secure one of those seats.

Throughout the Festival Grounds

Parking Lot

The first 5 rows of parking in all our lots are designated for disabled parking. Pathways throughout the festival are packed dirt and gravel in most places. There are also shuttle services available to and from the front gate to the general parking lot

General

Most of the major pathways are dirt or gravel in most places. There are some cobble stone sideways (sidewalks) that tend to be outside the shops. Some locations have wood sideways (sidewalks), ramps and decks.

Shoppes and Restaurants

Most shoppes and restaurants are fully accessible to everyone. Due to crowd size or sizes of the restaurants, some shoppes and restaurants are smaller than others and may limit maneuverability.

Should you or a member of your party need assistance, all staff members are trained to help any way possible. Since every shoppe is different, staff will be the best resource for information on how they can accommodate. Please just ask.

A few shoppes, including The Thirsty Pirate, Wyrnwood Pub, Barbarian Inn and Tea and Strumpets ~~has~~ have an upstairs patio with limited access, however, someone with mobility issues can take advantage of a downstairs table. Please see a staff member at any of these locations for specifics.

Rides

For the rider's safety, riders must be able adhere to all rules of the ride and to sit up on their own. For those with mobility issues who otherwise meet these requirements, their party is permitted to assist the rider on and off the ride, as necessary. Service animals are not permitted on any ride and must remain with a handler outside of the ride's area.

Ride attendants will be able to provide information on all of the rules and regulations as it comes to the individual rides. If you need clarification or assistance, please just ask.

Shows

Most shows are fully accessible to all. Amphitheaters are built into hillsides, so assistance may be required to a specific row. The upper rows are designated for easier accessibility.

Should you or a member of your party need assistance, all staff members are trained to help any way possible. Since every show venue is different, staff will be the best resource for information on how they can accommodate. Please just ask.

The Birds of Prey show, due to its nature (free flying birds), has limited seating available for those with service animals. Please arrive at this show 15 minutes prior to scheduled showtime to secure one of those seats.

Wyrnwood Pub may require special accommodations for those with mobility issues. Please consult with the Host or Hostess at the door for details.

The Field of New Markets Campgrounds

The Fields of New Markets Campground is accessible to all. Grounds are dirt, gravel, and pavement. Service Animals are permitted. Service animals must be house broken and always remain on a leash or harness and under the control of their handler. Service animals who demonstrate an aggressive and / or annoying actions towards patrons or staff will be removed from the festival grounds. Animal waste must be promptly picked up and disposed of.

