



Instructions for Receiving Rapid Test Results

Step One: Create your account on the Viral Solutions Patient Portal.

A screenshot of the Viral Solutions Patient Portal sign-in page. The page has a white header with the Viral Solutions logo on the left, 'Patient Portal' in the center, and the AdvancedMD logo on the right. The main content area has a light gray background with a blurred image of a woman and a man looking at a laptop. The text 'Sign in to your account' is prominently displayed. Below this, there are two input fields for 'Username/Email' and 'Password'. To the right, there are social media login options for Facebook and Google. A green 'Sign In' button is at the bottom left, and a blue 'Register' button is at the bottom right. A red box highlights the 'Register' button and the text 'Don't have an account?' above it. A red arrow points to the 'Register' button with the text 'Click Here' below it.

Sign in to your account

Or connect with ⓘ

Username/Email

Password

Sign In

Forgot Password

Facebook

Google

Don't have an account?

Register

Click Here



Instructions for Receiving Rapid Test Results

Step Two: Fill out your first and last name, your email address, agree to the Terms & Conditions, and click Register.

The screenshot shows a registration form titled "Register a New Account" overlaid on a background image of a smiling couple looking at a laptop. The form includes three input fields for "First Name", "Last Name", and "Email". Below these fields is a checkbox labeled "I have read and agreed to the Terms & Conditions." and a blue "Register" button. At the bottom of the form, there is a link that says "Already have an account?".

Register a New Account

First Name

Last Name

Email

I have read and agreed to the [Terms & Conditions](#).

Register

Already have an account?



Instructions for Receiving Rapid Test Results

Step Three: Click on View Records

The screenshot shows the patient portal interface. At the top, there is a navigation bar with the VIRAL SOLUTIONS logo on the left and icons for Profile, Appointments, Messages, Bills, Forms, and Records on the right. Below the navigation bar is a secondary bar with links for Home, Request, Settings, Messaging Pref., Activity, ToS, and Log Out. The main content area is titled "Access Your Account Information" and contains a user profile card with a "No Image Available" placeholder, a balance of \$0.00, and appointment information. Below this card are five service tiles: "Ask a Question", "Request Appointments", "Pay My Bill", "View Records", and "Patient Forms". The "View Records" tile is highlighted with a red border and contains the text "View or download your medical records." Below the tiles, the text "Click Here" is written in red.

View Records
View or download your medical records.

Click Here



Instructions for Receiving Rapid Test Results

Final Step: Click on Lab Results; Your results will then show at the bottom of the page; click again for details of your results.

The screenshot shows the VIRAL SOLUTIONS patient portal interface. At the top, there is a navigation bar with icons for Profile, Appointments, Messages, Bills, Forms, and Records. Below this is a sub-navigation bar with links for Clinical, Transmit Status, and Records. The main content area displays a patient profile with a placeholder for a photo labeled 'No Image Available'. Below the profile, there are several tabs: Allergies, Education, Vaccines, Problem List, and Lab Results. The Lab Results tab is highlighted with a red box and labeled '1. Click Here'. A red arrow points from the text 'NOTE: If you do not see the Lab Results link, test results are not yet known.' to the Lab Results tab. Below the tabs, there is a 'Print' button. At the bottom of the screenshot, a table displays test results, with the first row highlighted by a red box and labeled '2. Results Display Here'. The table has three columns: Date of Result, Name of Result, and Provider Name. The first row shows a result from 8/8/2020 for a COVID19 PCR Test.

NOTE: If you do not see the Lab Results link, test results are not yet known. →

1. Click Here

2. Results Display Here

Date of Result	Name of Result	Provider Name
8/8/2020	COVID19 PCR Test	[Redacted]

3. Click Again for Details