

## WorkSource Cobb

**Monthly Management Report** 

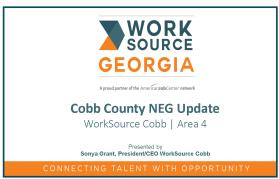
February 2021

### **Best Practice Recognition**

In the month of February, WorkSource Cobb was recognized by WorkSource Georgia at two separate events. Earlier in the month, Sonya Grant and Alisa Jackson presented WorkSource Cobb's Reopening Plan and Emergency Preparedness Plan to other workforce agencies across the state at the State Workforce Academy. As one of the only open workforce centers, WorkSource Cobb's strategy was recognized as a best practice.

Later in the month, Sonya Grant presented WorkSource Cobb's outcomes for our National Emergency Grant (NEG) Humanitarian Project with Marietta City Schools at the State Workforce Development Board meeting. Of the 113 employed through the grant statewide, 63 were a part of WorkSource Cobb's project, Ms. Grant also shared the Fast Track initiative to help those whose employment was affected by the pandemic.





#### Fast Track Launch .....

WorkSource Cobb launched a new initiative through a National Emergency Grant (NEG) to help those laid off due to the pandemic. The program offers quick trainings in high-demand fields. Unlike similar programs in the past, this initiative works directly with employers in need of skilled workers. After participants complete training, WorkSource Cobb Business Service Team will work to match them with business partners.

In February, the Business Service Team worked with Pruitt Health, Este, Schneider Transportation, and State Farm Insurance. In the month of March, they would continue recruiting additional business partners.



## **Financial Grants Report**

Grantee Name: CobbWorks WIA/WIOA Reporting Period: February 2021

Program Cycle	Funding Stream	Ava	ailable Funds	Monthly Expenditures	_	Total Federal Expenditures		Total Obligations		vailable Balance er Expenditures	% of Funds Expended
PY19 WIOA Funds	Adult	\$	141,248.00	\$ -	\$	141,248.00	\$	-	\$	-	100.00%
07/01/19-06/30/21	Dislocated Worker	\$	315,256.00	\$ -	\$	315,256.00	\$	-	\$	-	100.00%
	Youth	\$	966,025.00	\$ 51,117.64	\$	952,049.47	\$	13,975.53	\$	0.00	100.00%
	Total PY19 Funds	\$	1,422,529.00	\$ 51,117.64	\$	1,408,553.47	\$	13,975.53	\$	0.00	100.00%
FY20 WIOA Funds	Adult	\$	753,006.00	\$ -	\$	753,006.00	\$	-	\$	-	100.00%
10/01/19-06/30/21	Dislocated Worker	\$	195,767.00	\$ 45,295.18	\$	195,405.33	\$	361.67	\$	0.00	100.00%
	*DW to Adult Transfer	\$	1,300,000.00	\$ -	\$	1,298,770.31	\$	1,229.69	\$	(0.00)	100.00%
	Total FY20 Funds	\$	2,248,773.00	\$ 45,295.18	\$	2,247,181.64	\$	1,591.36	\$	(0.00)	100.00%
PY20 WIOA Funds	Adult	\$	122,595.00	\$ -	\$	122,595.00	\$	-	\$	-	100.00%
07/01/20-06/30/22	Dislocated Worker	\$	260,084.00	\$ 64,445.48	\$	104,532.12	\$	155,551.88	\$	-	100.00%
	Youth	\$	837,154.00	\$ 91,407.47	\$	205,643.47	\$	40,929,512.00	\$	(40,298,001.47)	4913.69%
	Total PY20 Funds	\$	1,219,833.00	\$ 155,852.95	\$	432,770.59	\$	41,085,063.88	\$	(40,298,001.47)	3403.57%
FY21 WIOA Funds	Adult	\$	611,755.00	\$ 198,403.82	\$	484,064.13	\$	127,690.87	\$	-	100.00%
10/01/20-06/30/22	Dislocated Worker	\$	1,164,178.00	\$ 5,020.80	\$	5,020.80	\$	582,799.64	\$	576,357.56	50.49%
	**DW to Adult Transfer	\$	•	\$ -	\$	-	\$	•	\$	-	0.00%
	Total FY21 Funds	\$	1,775,933.00	\$ 203,424.62	\$	489,084.93	\$	710,490.51	\$	576,357.56	67.55%
FY20 NEG Funds	NEG	\$	1,451,290.00	\$ 152,169.53	\$	295,071.93			\$	1,156,218.07	20.33%

Grantee Name: CobbV	Vork	s Literacy Council				
Grants		Available Funds	E	xpenditures	Balance	% Expended
CSBG	\$	60,000.00	\$	5,168.81	\$ 54,831.19	9%
Total	\$	60,000.00	\$	5,168.81	\$ 54,831.19	9%

Grantee Name: Cobb County CARES								
Grants		Available Funds	E	xpenditures	Tot	tal Obligations	Balance	% Expended
CARES	\$	850,000.00	\$	835,347.90	\$		\$ 14,652.10	98%
Total	\$	850,000.00	\$	835,347.90	\$	-	\$ 14,652.10	98%

<sup>\*</sup> CobbWorks transfered \$1,300,000 from FY20 Dislocated Worker to FY20 Adult

<sup>\*\*</sup> CobbWorks will transfer \$700,000 from FY21 Dislocated Worker to FY21 Adult

#### **Career Services**

New customers*	0
Center visits**	0
Virtual Visits***	316

*New customer	data forms
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<sup>\*\*</sup>Sign-in sheet for daily center access

<sup>\*\*\*</sup>Virtual Customer Assistance (telephone/email/webchat)

Job Search Assistance	33
Resume Critique	4
One-on-One Career Advisement Session	1

Note: On November 30, 2020, WorkSource Cobb adjusted its service delivery strategy to offer three days of inperson service and two days of virtual service due to increased positive Covid-19 cases. Effective December 19, 2020, WorkSource Cobb decided to rollback its service delivery strategy to the Phase 1 process of the Emergency Pandemic Plan, providing virtual services only and closed its doors to public access. Employees will maintain a telework schedule to limit the number of staff in the building to ten (10) or less.

## Workshops ------

During February, there were no professional development workshops held due to staff changes. Virtual workshops will be offered beginning in March.

Beginning in November, WorkSource Cobb began facilitating information webinars: Intro to WorkSource Cobb. The workshops are to provide interested customers with an overview of services and programs available. Customers also may receive tools and tips to assist with resume writing, online job search, and virtual interviewing. There were 11 individuals in attendance.

### **Mobile Career Center**



Total Number Served	0
Agencies Served	0

<sup>\*</sup>On November 30, the Mobile Career Center discontinued all services due to the rise in positive Covid-19 cases

WorkSource Cobb provides a variety of services for local businesses. Basic services range from promoting job announcements through email and social media, to hosting onsite recruitments. More intensive services can include candidate assessment to providing funding for on-the-job training and incumbent worker training.

#### On-site Recruitments

During February, there were no on-site recruitment events held. Due to the changes in service delivery, any scheduled recruitment events are virtual. WorkSource Cobb is exploring virtual recruitment and job fair tools for future events.

## On-the-Job (OJT) Training Funding .....

Companies looking to offset the onboarding and training expenses of hiring can utilize OJT services. Positions must pay at least \$12.50 an hour. Candidates also have to be eligible under WIOA guidelines.

February	
Companies pending approval	3
Number of approved positions	0

## Work Experience (WEX) .....

Companies looking for interns have the opportunity to participate in our Work Experience program. Young adults are vetted through an eligibility process and assigned to participating companies. WorkSource Cobb pays the wages and workman's compensation insurance for the WEX participants.

February	
Companies pending approval	3
Positions pending approval	0

## Incumbent Worker Training (IWT)

The Incumbent Worker Training (IWT) program is designed to improve the skills of current employees at companies looking to improve the skills of employees in order to remain competitive. Employers can receive up to \$7,000 per trainee.

February	
Companies approved positions	0

## Training Customers .....

New Training Customer Applications Received		14
Total Astive Devisionants in Trainings*	ADULT	292
Total Active Participants in Training*	DISLOCATED WORKER	229

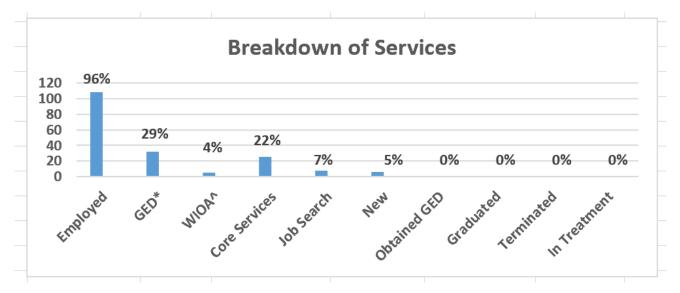
<sup>\*</sup>Does not include customers in follow-up services

#### REACT

REACT program is a partnership with the Cobb Accountability Courts, where WorkSource Cobb staff work with participants to help them with their education and employment needs. The majority of services include referrals to jobs, GED classes, WIOA training, Vocational Rehabilitation, and other community resources. Staff assist with resume writing, job search and interview skills.

Active Participants					
Drug Treatment Court	61				
Intermediate Drug Court	0				
Family Dependency Treatment Court	9				
Mental Health Court	15				
Veteran Drug Treatment Court	6				
Parental Accountability Court	21				
	Total: 112				

<sup>\*</sup>Monthly reporting is based on Active REACT participants. These numbers fluctuate based on participant's graduation and/ or termination. Due to Covid-19, the Cobb County Accountability Courts limited the number of new participants. Court and Staffing meetings continue to be held via Zoom/WebEx and participants are assisted virtually.



# Adult & Dislocated Training Services: CONTRACTOR PROGRAMS

Goodwill of North Georgia: Welding	
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The 8-week welding program is designed to give participants job-specific, skills-based training and an opportunity to earn industry credentials (including AWS Certified Welder Certification) upon successful completion. Training includes on-the-job training, paid internships, and job search assistance.

The class size is limited to seven individuals.

## Welding 1

Class has ended. Staff is currently working on job placement.

## Goodwill of North Georgia & Techbridge: Technology .....

The 16-week Technology Career Program prepares participants for a career in the growing technology job market. Training certifications include Web Development, Microsoft Azure, Share-Point, and SCRUM. In addition, participants receive professional and money management education.

Remote Training Program		
Program Date	March 1, 2021	
Attendees	Currently Recruiting	

# Adult & Dislocated Training Services: CONTRACTOR PROGRAMS

Per Scholas: Technology Program
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The 15-week network support training prepares participants to sit for and pass the CompTIA A+ and Network+ certification exams. They will gain skills in computer maintenance, installation, troubleshooting, network security concepts, mobile technology, and in-demand customer service.

Class size goal was 7 students for their virtual program.

Remote Training Program			
Students Enrolled	5		
Start Date	March 8, 2021		

## **Construction Ready**

The Construction Ready program is a 4-week, nationally accredited, hands-on construction training and certification program. Participants can earn up to eight industry-recognized credentials including OSHA 10 Hour Card, Laser Certification, Forklift Safety, and NCCER Core Credential. This program is background friendly.

Staff is working on recruitment for Cohort 27, which will be virtual.

Cohort 26				
Students Graduated	7			
Status	Currently working on Job Placement			

BOSS ------

BOSS is a career pathway program for young adults ages 16-24. Eligible Cobb County residents have access to free education tuition, paid work experience opportunities, job readiness assistance, career counseling, and more. Participants can earn up to \$8,500 while actively in the program by participating in career development workshops, going on college and career tours, obtaining their GED or High School Diploma, attending skills training, interning through work experience, gaining employment, entering college or joining the military.

Total Inquiries (traffic)	37
Total Active Participants (in class, work experience, etc.)	137
Work Experience	
Youth Working (Unsubsidized Employment)	20
Virtual Work Experience/Internship*	0
Training Services	
Total Youth in Individualized Training Accounts (ITA)	60
Youth in ITA generated training (current month)	11
Youth in Post-Secondary Non ITA	9
Total Youth in Post-Secondary (ITA/Non-ITA)	26
Total Youth in Secondary Education	9
Travel Assistance (bus passes)	
10 Ride	0
31 Day	0
Single Ride	0
Rida Share	1
GED Services	
Participants enrolled in GED	17
Participants with 4 Tests Remaining	12
Participants with 3 Tests Remaining	2
Participants with 2 Tests Remaining	2
Participants with 1 Test Remaining	0
GED Completions*	0
Supportive Services	
Participants receiving books, computers, & supplies	13
Participants receiving programmatic incentives	11

<sup>\*</sup>One testing site opened during this time period. All other testing sites remained closed.

Adults (Economically Disadvantaged) are individuals age 18 and older who may be eligible based on family size and income.

Dislocated Workers are individuals age 18 and older who meet the criteria in at least one of the following categories:

- a) Has been terminated or laid off, or who has received a notice of termination or layoff, from employment; and
  - i) Is eligible for or has exhausted entitlement to unemployment compensation; OR
  - ii) Has been employed for a duration sufficient to demonstrate, to the appropriate entity at a one-stop center, attachment to the workforce, but is not eligible for unemployment compensation due to insufficient earnings or having performed services for an employer that were not covered under a State unemployment compensation law; AND
  - iii) Is unlikely to return to a previous industry or occupation;
- b) Has been terminated or laid off, or has received a notice of termination or layoff, from employment as a result of any permanent closure of, or any substantial layoff at a plan, facility, or enterprise.
- c) Is employed at a facility at which the employer has made a general announcement that such facility will close within 180 days;
  or for purposes of eligibility to receive services other than WIA training services, WIA intensive services, is employed at a facility at which the employer has made a general announcement that such facility will close;
- d) Was self-employed (including employment as a farmer, a rancher, or a fisherman) but is unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters; or
- e) Is a displaced homemaker.

Youth are individuals who follow under one of the two following categories:

- a) <u>Out-of-school youth</u> must be aged 16-24, not attending any school, and meet one or more additional conditions, which could include:
  - School dropout; within age of compulsory attendance but has not attended for at least the most recent complete school year calendar quarter;
  - Holds a secondary school diploma or recognized equivalent and is low-income and is basic skills deficient or an English language learner
  - Subject to the juvenile or adult justice system
  - Homeless, runaway, in foster care or aged out of the foster care system, eligible for assistance under Section 477, Social Security Act, or in out-of-home placement
  - Pregnant or parenting
  - · An individual with a disability
  - Low income person who requires additional assistance to enter or complete an educational program or to secure and hold employment
- b) In-school youth must be aged 14-21, attending school, low income, and meet one or more additional conditions, which could include:
  - · Basic skills deficient
  - English language learner
  - an offender
  - homeless, runaway, in foster care or aged out of the foster care system
  - pregnant or parenting
  - an individual with a disability
  - person who requires additional assistance to enter or complete an educational program or to secure and hold employment

**Rapid-Response** is a pro-active, business-focused, and flexible strategy designed to respond to layoffs and plant closings by quickly coordinating services and providing immediate aid to companies and their affected workers.